

# Checking Out a SmartClip Using Vitalacy's Tap n' Go Feature



Vitalacy Specialist  
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Vitalacy is excited to announce Tap n' Go, a new feature that will make checking out SmartClips and SmartBands even easier. This guide will walk you through the steps on how to use Tap n' Go.

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**Please note:** Tap n' Go is not yet available at all facilities with SmartClips and SmartBands. If you have any questions about this feature, please don't hesitate to contact us at [help@vitalacy.com](mailto:help@vitalacy.com).

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## Getting Started with your Tap n' Go

Once your facility has implemented Tap n' Go, you will receive a Tap n' Go Card. This card has your NFC Sticker placed on the front. We recommend attaching the sticker to your facility badge reel to keep it safe and handy. Your NFC Sticker allows you to quickly check out a SmartClip or SmartBand at the start of your shift.

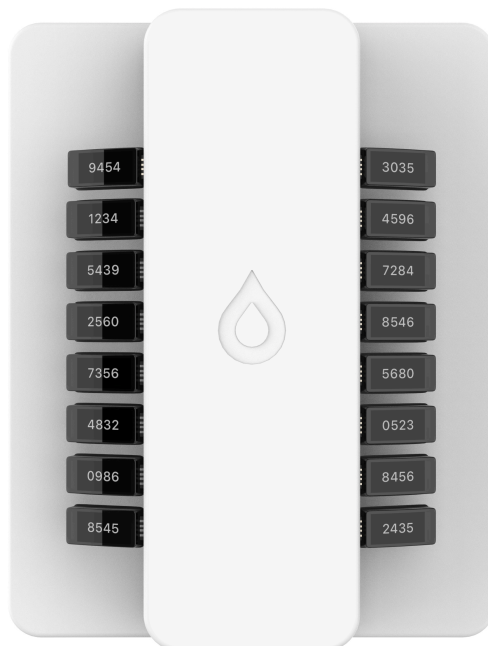
## What do the Lights Mean on Your Charging Station?

Color	Explanation
	Green means a SmartSensor is ready to check out. Look for the SmartSensor with your name on it. Happy Washing!
	Orange means no SmartSensors are able to be checked out. Example: There's no physical smartensors available or all smartensors are currently below 85% and will not last a shift
	A red light that appears briefly after tapping means the charging station did not recognize your NFC Sticker. This could happen if another NFC tag is interfering with your sticker or if the tag was not read properly.
	A solid red light indicates that the Charging Station is offline. In this case, reach out to <a href="mailto:help@vitalacy.com">help@vitalacy.com</a> for next steps.

## How to Check Out a Device Using Tap n' Go

### Step 1: Locate the Charging Station

Your unit's Charging Station is typically found near the entrance or in the central nurse's station. It will look like this:



### Step 2: Tap n' Go

To check out your device, place your Tap n' Go Sticker over the Vitalacy logo on the center of the station. A green light will appear, indicating that the station is searching for a device. Once the light turns green, look for your name on one of the SmartSensors plugged into the station.



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**Pro Tip:** You will have 20 seconds to locate your device and remove it from the Charging Station.

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### **Step 3: Look for an Orange Light**

If you place your Tap n' Go Sticker over the Vitalacy logo and see an orange light, that indicates that there are no SmartSensor available for check out. This simply means that all of the SmartSensors that are on the charging station are not fully charged and will not last a whole shift.

### **Step 4: Happy Washing!**

You've successfully checked out your SmartClip or SmartBand! Now, you can go about your day as usual. However, please remember to return your SmartSensor to the Charging Station at the end of your shift.

**Was this article helpful? If so, please let us know in the comments below!**

### **Contact Support**

For continued help and support, please contact us at [help@vitalacy.com](mailto:help@vitalacy.com) 😊