

# Keeping Your Vitalacy SmartBadge Clean



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At Vitalacy, we understand the importance of maintaining a hygienic environment, and that includes keeping your SmartBadge clean. This guide provides simple steps to ensure your device remains in optimal condition.

## Why Clean Your SmartBadge?

Regular cleaning helps to:

- **Maintain hygiene:** Reduce the risk of transferring germs and bacteria.
- **Ensure proper function:** Prevent dirt and debris from potentially affecting internal components.
- **Prolong the lifespan:** Keep your SmartBadge looking its best.

## What You'll Need:

- A soft, lint-free cloth (like a microfiber cloth)
- Isopropyl alcohol (70% solution recommended) or mild soap and water

## Cleaning Instructions:

1. **No Need to Power Off:** Your Vitalacy SmartBadge is designed to remain operational during cleaning.
2. **Wipe Down the Surface:**
  - **Using Isopropyl Alcohol:** Lightly dampen a soft, lint-free cloth with a 70% isopropyl alcohol solution. Gently wipe all external surfaces of your SmartBadge. Avoid getting excessive moisture into any openings.
  - **Using Mild Soap and Water:** Lightly dampen a soft, lint-free cloth with a very diluted solution of mild hand soap and water. Wring out any excess liquid to ensure the cloth is damp, not wet. Gently wipe all external surfaces of your SmartBadge.
3. **Pay Attention to All Surfaces:** Gently wipe all external surfaces of the SmartBadge to remove any residue.
4. **Dry Thoroughly:** After cleaning with either method, use a clean, dry, lint-free cloth to thoroughly dry your SmartBadge before continued use.

5. **Avoid Harsh Chemicals:** Do not use bleach, abrasive cleaners, or submerge your SmartBadge in any liquid. These can damage the device.
6. **Frequency:** The frequency of cleaning will depend on usage. We recommend cleaning your SmartBadge at least once a day or more frequently as needed, especially if it comes into contact with potentially contaminated surfaces.

### **Important Considerations:**

- Never spray liquids directly onto the SmartBadge. Always apply the cleaning solution to the cloth first.
- Avoid getting excessive moisture into any openings on the device.
- Do not use excessive force when cleaning, as this could damage the internal components.

By following these simple cleaning steps, you can help ensure the longevity, hygiene, and proper function of your Vitalacy SmartBadge. If you have any further questions or concerns, please don't hesitate to contact our support team at [help@vitalacy.com](mailto:help@vitalacy.com).

**Was this article helpful? If so, please let us know in the comments below!**

## **Contact Support**

For continued help and support, please contact us at [help@vitalacy.com](mailto:help@vitalacy.com) 😊