

Vitalacy Quick Launch Overview



Vitalacy Specialist
a few seconds ago Updated

What we need from you:

- Clip the SmartBadge to your **upper torso** with the logo facing **outward** using your facility badge holder. We prefer that it be clipped not on top of your facility ID.
- **Avoid:** pockets (including back pockets) or removing it unnecessarily.

How the Vitalacy System works:

- We only monitor handwashing in **patient care areas only**. This means lounges, break rooms, and anywhere without a location beacon are not tracked.
- We have placed sensors inside of each soap and sanitizer dispensers to collect hand washing events.
- Location beacons are in both the halls and rooms. This way we can distinguish when you are washing in hallways vs. in a patient room.

The Magic Number: 60 Seconds

- If you happen to forget to wash your hands after entering or exiting a patient's room, it's all good! You have a 60 second window to still be considered compliant.
- This 60-second window also applies to clean periods. Washing in the nurse station before entering a room within 60 seconds counts as compliant. The same applies when exiting a room and entering another. No double washes needed!

Compliance Score Access:

- Your unit managers use scores to identify trends and monitor overall unit/department performance, not individual activity.
- You can access your personal score by requesting an invite through your facility admin or emailing help@vitalacy.com.

Support:

- For any issues or concerns, contact help@vitalacy.com.