


Performance Overview and How to Filter Data

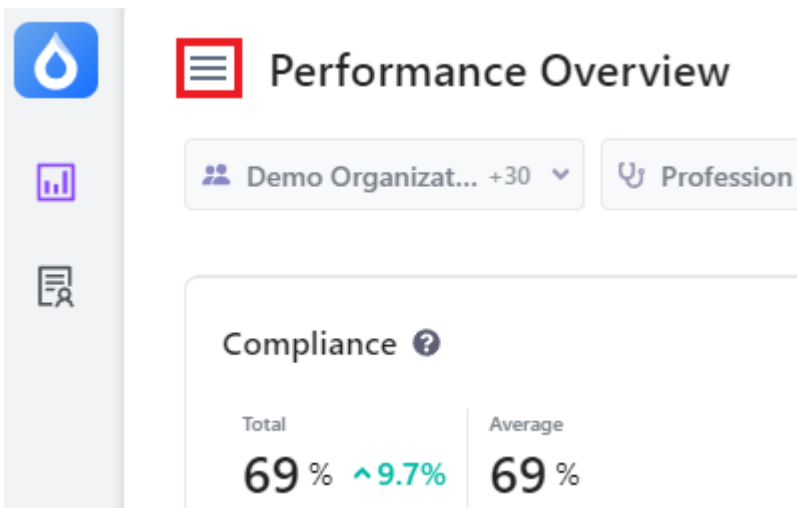



Desiree Garcia

a few seconds ago Updated

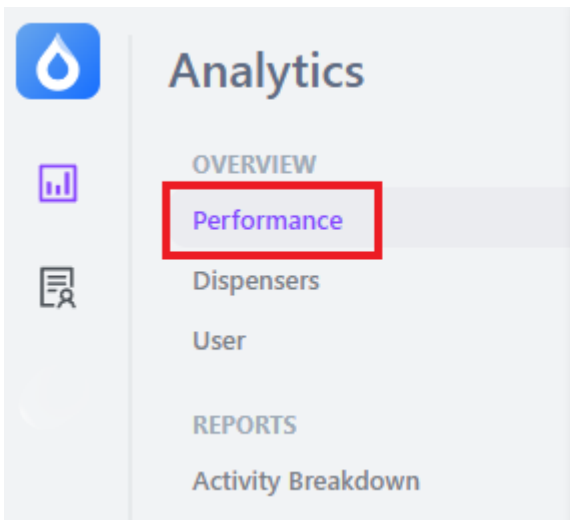
The Performance Overview page is home to a large range of information that can assist in organizing, calculating, and reporting your data. This page is a central hub for key information compiled from multiple reports and acts as a snapshot of performance across different metrics and has the ability to adapt to different organizational structures. First, it is important to know what data is being presented on the Performance Overview page and what it means. Once you understand that data, you can organize and filter it to best fit your needs.

Typically, you would already be on the Performance Overview page as soon as you log in to your Vitalacy account, but if not, navigating to this page is simple. Once you are logged in, you'll want to click on the dropdown option ().



Total	Average
69 %  9.7%	69 %

Then scroll up to the top of the list and click on 'Performance.'



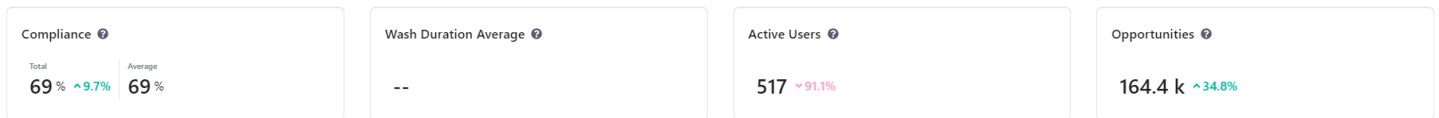
Performance Overview

Demo Organizat... +30 Professi

Compliance ?

Total Average
69% ^9.7% 69%

Once you are there, you'll be met with a comprehensive report of your data. Each data point offers insight into your facility's hand hygiene experience so, let's break them all down and see how each can be used to ensure patient safety:



Pro Tip: You will see green or red numbers listed next to most of these data points listed above. These percentages show the fluctuating data based on the date range selected.

Compliance:

The first data point you will see on the Performance Overview page is 'Compliance.' This data point will show you the total and average compliant hand hygiene events in your selected organization or location. The 'Total Score' is based on the total number of complaint hand wash events divided by the opportunities. The 'Compliance Average' is the average of individual users' total scores within your organization or location.

While compliance is a major factor in understanding overall hand hygiene and patient safety, there are other helpful data points to consider.

Wash Duration Average:

The second data point shown on the Performance Overview page is 'Wash Duration Average.' When considering the quality of hand washing, the wash duration average can be used to ensure that staff members are washing their hands for an appropriate amount of time.

Pro Tip: Only facilities with our [SmartBand](#) solution will have data shown in this section. If you are at a facility that uses our SmartBadge or SmartClip, this section will be blank.

Active Users:

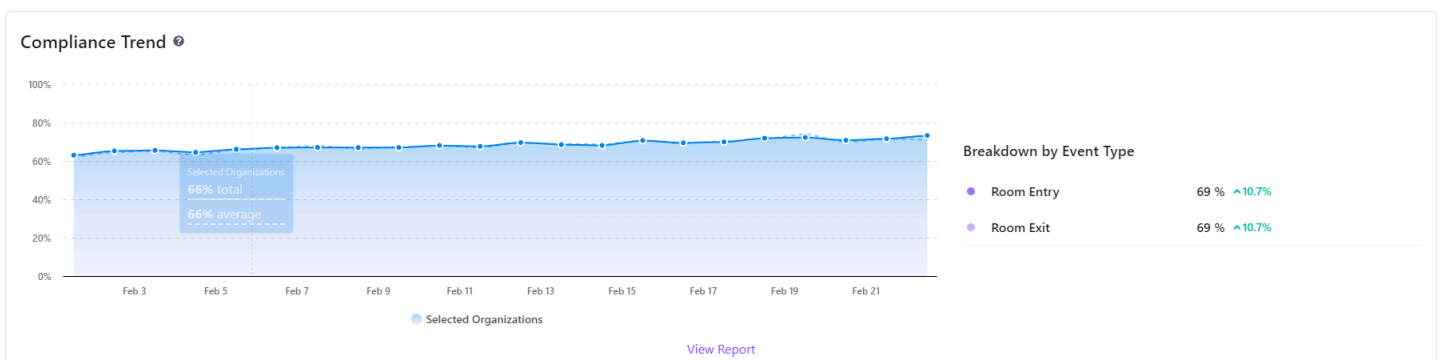
The next set of data is 'Active Users.' Active Users is helpful in understanding your overall compliance data as it shows the total number of staff members who contributed to compliant hand hygiene events.

Opportunities:

The last data point in the top row is "Opportunities." This data will show you the total number of compliant hand washing opportunities, based on room entries and exits. In the patient safety journey, we know that it is important to wash our hands when entering and exiting a patient area and this data will show how frequently staff members have the chance to be compliant.

Compliance Trend:

The large graph in the middle of the Performance Overview page is your 'Compliance Trend.' This graph shows your organization's total and average compliance over a selected date range. To the right of the graph you will see the 'Breakdown by Event Type' data. This shows the percentage of compliant events that occurred in a patient area or before entering a patient area.



Wash Duration Trend:

Similar to the Compliance Trend data, this graph shows the average wash durations over time during the selected date range. To the right of this graph you will see the 'Breakdown by Wash Type' data which shows you which type of wash (hand sanitizer or soap) your staff members are using overall.



Compliance Report:

The last section on the Performance Overview page is the 'Compliance Report.' This report gives you an individual breakdown for each staff member based on the data presented above. Using this report, you can see your organization's top performers or staff members in need of improvement.

Compliance Ranking

users

Rank	Name	Organization	Opportunities	Compliant Events	Average Soap Duration	Average Sanitizer Duration	Compliance
1	Davion Stolten... MT	Demo Organization Demo ER	176	144	N/A	N/A	82%
2	Madelyn Turner LST	Demo Organization Demo ER	228	186	N/A	N/A	82%
3	Joelle Schultz CNA	Demo Organization Demo 2nd Floor Med/Surg Wound	182	148	N/A	N/A	81%
4	Shawn Denesik Graduate Nurse	Demo Organization Demo 3rd Floor Med/Surg	152	122	N/A	N/A	80%
5	Shannon Ledner Monitor Tech	Demo Organization Demo EVS	178	142	N/A	N/A	80%
6	Christelle Mag... CNA	Demo Organization Demo 3rd Floor Med/Surg	156	124	N/A	N/A	79%
7	Adelle Effertz Other	Demo Organization Demo EVS	180	142	N/A	N/A	79%
8	Virgil Kuhn Licensed Practical Nurse	Demo Organization Demo 2nd Floor Med/Surg Wound	180	142	N/A	N/A	79%
9	Mateo Lubowitz Nurse Assistant	Demo Organization Demo 4th Floor Medical Pediatrics	246	194	N/A	N/A	79%
10	Evalyn Carter LPN	Demo Organization Demo 2nd Floor Med/Surg Wound	150	118	N/A	N/A	79%

[View Report](#)

Performance Overview Breakdown:

The ins and outs


Now that you know what all of the data means, it's time to start filtering and organizing it. With the right selections, you'll be able to go from seeing your whole organization's data to only seeing data for one

department, on one unit.

Rank	Name	Organization	Profession	Total Usage	Opportunities	Compliant Events	Average Soap Duration	Average Sanitizer Duration	Compliance
1	 Davion Stoltenberg	Demo Organization Demo ER	MT	4h 30m	176	144	N/A	N/A	82%
2	 Madelyn Turner	Demo Organization Demo ER	LST	4h 32m	228	186	N/A	N/A	82%
3	 Joelle Schultz	Demo Organization Demo 2nd Floor Med/Surg Wound	CNA	5h 20m	182	148	N/A	N/A	81%
4	 Shawn Denesik	Demo Organization Demo 3rd Floor Med/Surg	Graduate Nurse	3h 4m	152	122	N/A	N/A	80%
5	 Shannon Ledner	Demo Organization Demo EVS	Monitor Tech	4h 25m	178	142	N/A	N/A	80%
6	 Christelle Maggio	Demo Organization Demo 3rd Floor Med/Surg	CNA	6h 23m	156	124	N/A	N/A	79%
7	 Adelle Effertz	Demo Organization Demo EVS	Other	3h 18m	180	142	N/A	N/A	79%
8	 Virgil Kuhn	Demo Organization Demo 2nd Floor Med/Surg Wound	Licensed Practical Nurse	4h 56m	180	142	N/A	N/A	79%
9	 Mateo Lubowitz	Demo Organization Demo 4th Floor Medical Pediatrics	Nurse Assistant	6h 47m	246	194	N/A	N/A	79%
10	 Evalyn Carter	Demo Organization Demo 2nd Floor Med/Surg Wound	LPN	2h 56m	150	118	N/A	N/A	79%
11	 Brian Mayer	Demo Organization Demo 2nd Floor Med/Surg Wound	CNA	6h 45m	230	180	N/A	N/A	78%
12	 Steve James	Demo Organization	Registered Nurse	1h 32m	154	120	N/A	N/A	78%
13	 Verdie Gottlieb	Demo Organization Demo 2nd Floor Med/Surg Wound	Registered Nurse	4h 55m	198	154	N/A	N/A	78%
14	 Brooke Kiehn	Demo Organization Demo EVS	Registered Nurse	5h 30m	188	146	N/A	N/A	78%

Pro Tip: You will see these filter options throughout the Vitalacy WebApp. The following guidelines apply universally.

Organization:

It's easy to think of the Performance Overview page as a funnel, with 'Organization' being the large opening. As an administrator at your facility, you'll be able to see only the department(s) that you are responsible for when selecting the 'Organization' () dropdown at the top left of the page. Once you've selected the organization the page will refresh, showing new data for that selection.

Organization

Demo Organization
Demo ER

Demo Organization
Demo ER

Demo Organization
Demo 2nd Floor Med/Surg Wound

Demo Organization
Demo 3rd Floor Med/Surg


Demo Organization
Demo EVS

Demo Organization
Demo 3rd Floor Med/Surg

Demo Organization
Demo EVS

Demo Organization
Demo 2nd Floor Med/Surg Wound

Profession:

As we move down the funnel, 'Profession' allows you to only see the data for staff members listed in the selected profession. Once you click on 'Profession' (), you will be able to search for the job title that you are responsible for. Again, the page will refresh and show you new data based on your selections.

Profession

MT

LST

CNA

Graduate Nurse

Monitor Tech

CNA

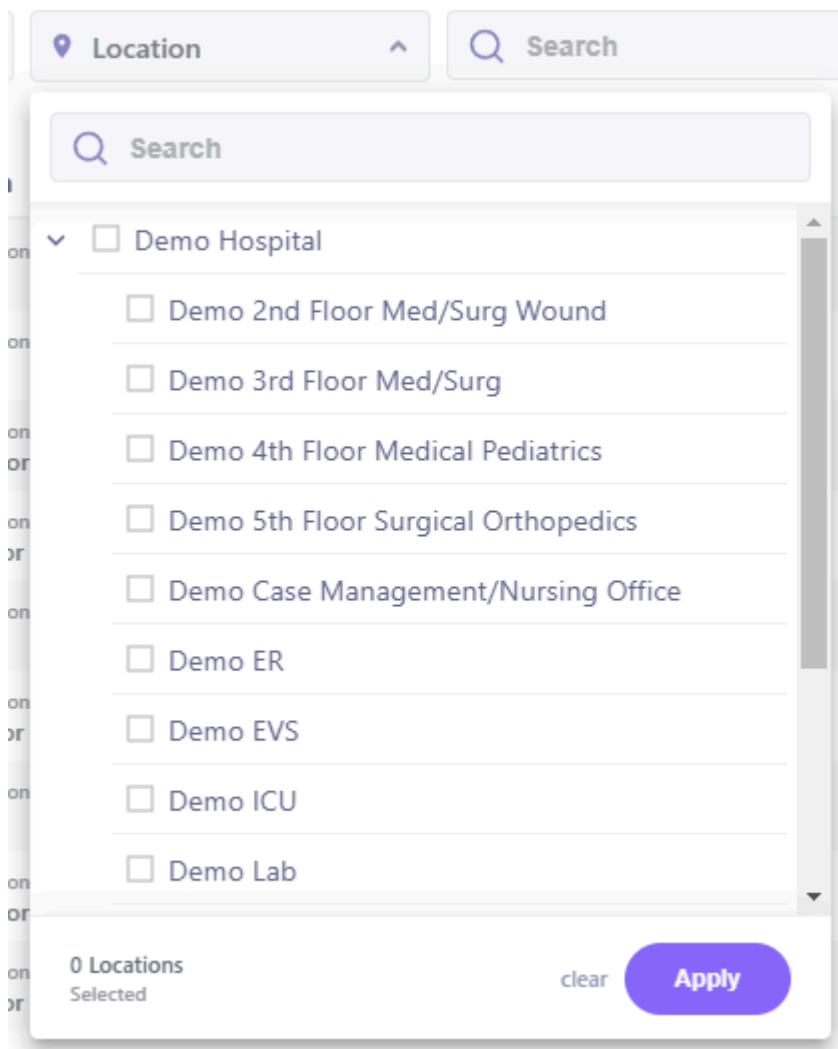
Other

Licensed Practical Nurse

Pro Tip: Our site only shows the professions available inside your organization. Don't see the profession that you're looking for? Let us know by emailing help@vitalacy.com.

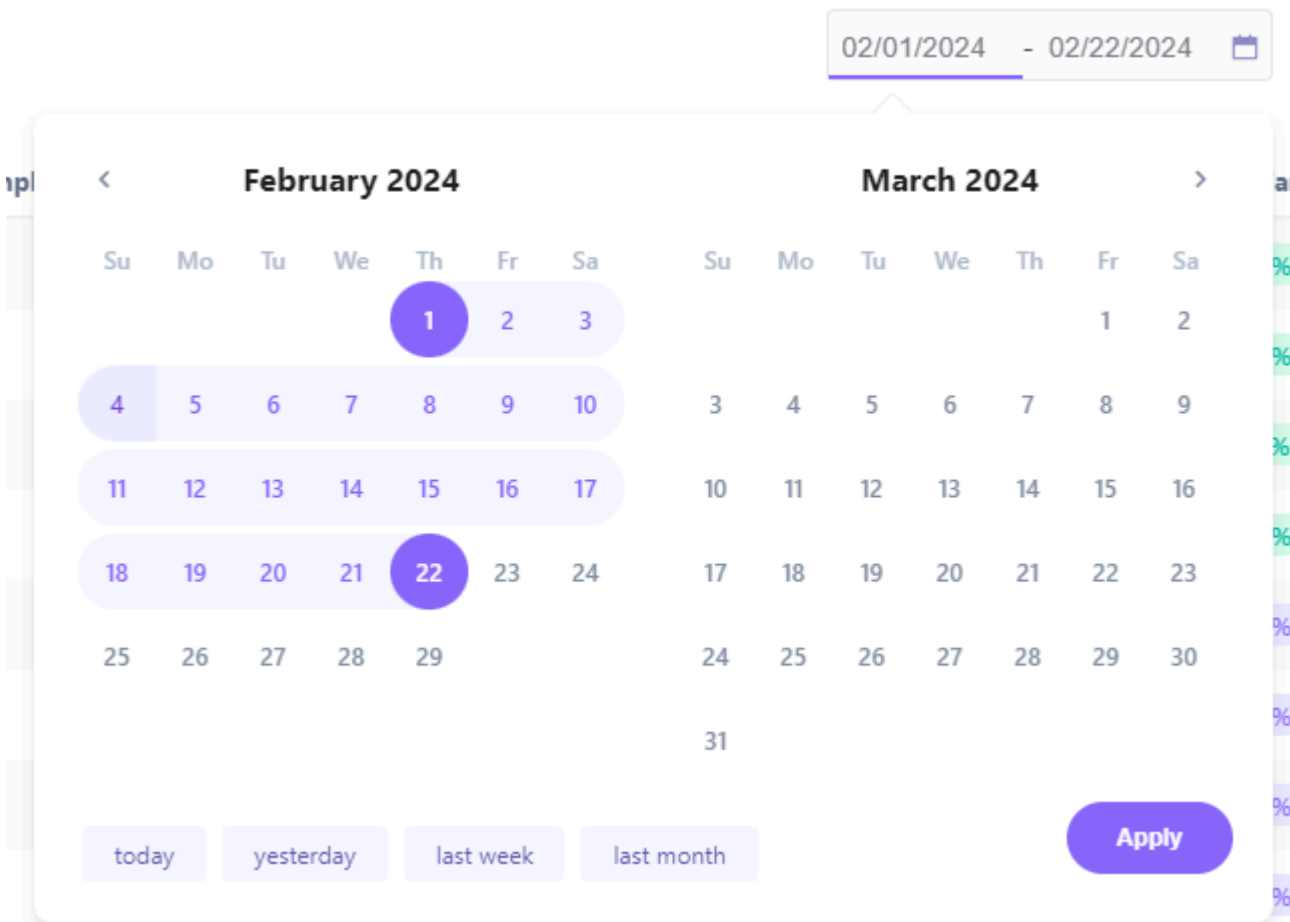
Location:

Do you have staff members that work on multiple units? That's where the 'Location' dropdown can help. By selecting the 'Location' (📍) dropdown, you can be sure to see all of the units that your selected 'Organization' or department visit. This allows you to compile all compliant data for staff members who visit multiple departments. For example, if you manage the float pool staff and want to see how they are doing on the 5th and 7th floor units you can use the 'Location' option to do so.



Date:

The last data point, and one of the most important parts of the funnel, is 'Date.' The date range option (📅) allows you to only see the data that came in during your selected range. This is a key to finding the most accurate trends in each category. You can see exactly how your facility data fluctuates on a daily, weekly, or even monthly basis.

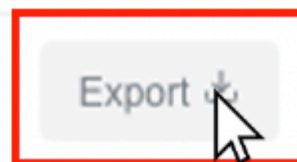


Exporting Report

If you want to download a file of your report, simply select the 'Export' button located at the bottom of the page.

SD	Shawn Denesik	Demo Organization Demo 3rd Floor Med/Surg
MG	Myrtle Grady	Demo Organization Demo 4th Floor Medical P
NC	Noah Cummings	Demo Organization Demo 3rd Floor Med/Surg
BK	Brooke Kiehn	Demo Organization Demo EVS
MM	Madisyn Mraz	Demo Organization Demo 3rd Floor Med/Surg
MT	Madelyn Turner	Demo Organization Demo ER
AC	Adele Cummings	Demo Organization Demo 5th Floor Surgical C
DK	Daphney Kulas	Demo Organization Demo EVS

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Contact Support

For continued help and support, please contact us at help@vitalacy.com 😊